Providing Telebehavioral Health Services in Maryland During the COVID-19 Pandemic Webinar

Links to resources

Billing

HHS Telehealth FAQs
https://www.hhs.gov/sites/default/files/telehealth-faqs-508.pdf

Maryland Department of Health – Behavioral Health Administration
https://bha.health.maryland.gov/Pages/bha-covid-19.aspx

Dept of Health and Human Services – Office for Civil Rights (OCR)
https://www.hhs.gov/sites/default/files/telehealth-faqs-508.pdf

Maryland Medicaid
https://mmcp.health.maryland.gov/Pages/COVID-19-Provider-Updates.aspx

Medicare
https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet

Aetna
https://www.aetna.com/content/dam/aetna/pdfs/health-care-professionals/bh-televideo-service-codes-covid-19.pdf?cid=eml-prov17136003&spsub=prov_NTI0Njc4MTI2MzE0S0

CareFirst
https://individual.carefirst.com/carefirst-resources/pdf/carefirst-telemedicine-code-modifier.pdf

https://www.bcbs.com/coronavirus-updates

Cigna
https://static.cigna.com/assets/chcp/resourceLibrary/behavioralResources/doingBusinessWithCigna/cbhDbwcCOVID-19.html

Optum Commercial
https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html

Technology

HHS – HIPAA
https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/notification-enforcement-discretion-telehealth/index.html

Popular platforms:

Cisco Webex Meetings: https://www.webex.com/video-conferencing

Doxy.me: https://doxy.me/

Microsoft Teams: https://products.office.com/en-US/microsoft-teams/group-chat-software

Simple Visit: https://simplevisit.com/

VSee: https://vsee.com/

Zoom: https://blog.zoom.us/wordpress/2019/12/04/hosts-admins-secure-zoom-meeting-experience/?zcid=1231&_ga=2.209288146.1379522568.1586553851-1476261916.1584310480

Behavioral Health Referrals:

The Baltimore City 24-hour, 7-days per week Crisis, Information & Referral Line is 410-433-5175. Callers can receive support and be linked with mental health and substance use disorder treatment and other recovery services.

Currently accepting new clients as of April 9, 2020

Healthcare for the Homeless: 410-837-5533

Bright Horizons Behavioral Health: 443-800-0470

Emerge Baltimore, Inc: 443-602-7804

Empowering Minds Resource Center: 410-625-5088