Providing Telebehavioral Health Services in Maryland During the COVID-19 Pandemic Webinar

Documentation for Telehealth Billing During COVID-19

If it isn’t documented, it didn’t happen

Document the following in as much detail as possible:

☐ Measures taken to ensure privacy
☐ Patient consent
☐ Services delivered

☐ Start and End Times

Even if the service doesn’t meet the minimum

If service is interrupted:

☐ The reason for the interruption

If service is resumed

☐ Start and end times

Evaluation and Management

☐ History
☐ Exam
☐ Medical decision-making

Time-based - Per AMA CPT manual, if counseling and coordinating care is more than 50% of the total time, time becomes the controlling factor

☐ Counseling and coordinating care:

☐ Start and end times

☐ Total amount of time spent

☐ Details / case notes

Capture as much information as possible, it may be needed later.