

Providing Telebehavioral Health Services in Maryland During the COVID-19 Pandemic Webinar

Billing for Telebehavioral Health Services *Components of Best Practices During COVID-19*



Medically Appropriate Services

- Deliver medically appropriate services that are within your scope of license



HIPAA Compliance

- Use the most HIPAA compliant means to deliver the services



Patient Consent

- Obtain written consent
- If not possible, document verbal



Verify Patient Location

- Surroundings should be secure, use HIPAA safeguards
- Check with licensing boards to care for out-of-state patients



Documentation

- How, what, when, where, and why services were delivered
- If it's not documented, it didn't happen



Check Payer Sites Often

- Sign up to receive alerts