Providing Telebehavioral Health Services in Maryland During the COVID-19 Pandemic Webinar

Billing for Telebehavioral Health Services
Components of Best Practices During COVID-19

Medically Appropriate Services
- Deliver medically appropriate services that are within your scope of license

Patient Consent
- Obtain written consent
- If not possible, document verbal

Documentation
- How, what, when, where, and why services were delivered
  - If it’s not documented, it didn’t happen

HIPAA Compliance
- Use the most HIPAA compliant means to deliver the services

Verify Patient Location
- Surroundings should be secure, use HIPAA safeguards
- Check with licensing boards to care for out-of-state patients

Check Payer Sites Often
- Sign up to receive alerts

FOR USE DURING COVID-19 PANDEMIC
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