

Providing Telebehavioral Health Services in Maryland During the COVID-19 Pandemic Webinar

Informed Consent for Telehealth Encounter During COVID-19

The patient has been informed of the following prior to/during the initiation of the visit.

- The patient will be billed for services through medical insurance (where applicable).
- The patient (and/or guardian) has the right to withhold/withdraw consent to telemedicine at any time, without affecting his right to present/future care/treatment or the loss/withdrawal of any program benefits to which he or his legal representative would otherwise be entitled.
- The use of telehealth was discussed with the patient (and/or guardian), who understands that telehealth services are provided by a provider at a distant site, not in the same room with the patient.
- The patient (and/or guardian) understands that his medical information will be discussed during the telehealth service.
- The patient (and/or guardian) consents to any additional persons on the patient's end of the service hearing this information and is aware that he may exclude persons on his end of the communication if he so wishes.
- The patient (and/or guardian) understands that at times the information and assessment gathered during a telehealth service may be insufficient given the nature of being remote from the patient.
- A clear explanation of the telehealth or voice services and its confidentiality limitations was explained to the patient (and/or guardian). It was explained that the type of platform (phone, audio-video) is not as secure as normal HIPAA requirements, and that there could be equipment and/or security failures leading to a breach in privacy.
- For video visits:* A written consent was not obtained due to the nature of this telehealth visit during the COVID-19 pandemic.