

## Virtual Trainings FAQ

### General training questions

#### **Are all virtual trainings recorded?**

Most of our webinars are recorded. Our waiver trainings are not recorded. Any trainings that were recorded are available to view on the following webpage under “past webinars”: <https://www.marylandmacs.org/education/Webinars/>

### Joining a training

#### **I am registered for the training today but am having difficulty logging onto WebEx. How can I obtain the link?**

Check your calendar or email for the WebEx invitation. Within the email or calendar item, there will be a green “join meeting” button. Click to join. If you do not have the WebEx calendar invitation or email invite, please contact [MACSTraining@som.umaryland.edu](mailto:MACSTraining@som.umaryland.edu).

#### **I cannot “join to video” for the waiver training I am registered for, what should I do?**

Per PCSS guidelines, all participants must have their video camera turned on for the training. Please contact [MACSTraining@som.umaryland.edu](mailto:MACSTraining@som.umaryland.edu) for help with connecting by video.

#### **I was unable to attend the training I registered for. How do I find out when the next session is so I can sign-up?**

Options to stay up to date with upcoming trainings:

- Visit our education page: <https://www.marylandmacs.org/education/>
- Sign up for our monthly newsletter and education alerts: <https://www.marylandmacs.org/Contact-Us/>
- Follow us on social media (Twitter, LinkedIn, Facebook links are at the bottom of the Contact Us page): <https://www.marylandmacs.org/Contact-Us/>

### Online, asynchronous portion of the half-and-half waiver training

#### **I was not able to locate the link for the online portion of the waiver training. Can I still get access to the online portion, or do I have to complete the initial four-hour waiver training again?**

Please contact us at [MACSTraining@som.umaryland.edu](mailto:MACSTraining@som.umaryland.edu)

# MACS

Maryland Addiction Consultation Service

## **When will I receive the link for the online, second part of the waiver training?**

The link to the second half of the training will be sent from AAAP 2-3 business days after completing the live training with MACS.

## **When will I receive the link for the additional 16-hour online training for NPs and PAs?**

Nurse Practitioners (NPs) and Physician Assistants (PAs) are required to complete the standardized buprenorphine waiver training by attending the 4 hours of live, interactive training, 4 hours of online training, and an additional 16-hours of online training as established by the Comprehensive Addiction and Recovery Act (CARA).

The 16 hour training can be found here: <https://pcssnow.org/medications-for-opioid-use-disorder/>

## Post-training evaluation

### **How do I complete the evaluation after the training, so I receive continuing education credit?**

**Webinar:** The evaluation will appear in your web browser after the webinar is finished. If the evaluation did not appear, those who have not completed the evaluation will receive it via email within 2 days.

**Waiver training:** you will receive an email with the evaluation after the training.

If you do not receive the evaluation in your email, please check your spam box, as the email may be flagged. If you have a technical problem or close the evaluation by accident, please contact [MACSTraining@som.umaryland.edu](mailto:MACSTraining@som.umaryland.edu).

For additional questions, please call 1-855-337-MACS.